Jobcentre Plus Specialist Advisors



People who have disabilities that impact on their employment who need help finding or retaining a job, and employers who need advice on recruitment or retention of employees who have disabilities.



Jobcentre Plus advisers are required to offer advice that is personalised and flexibly linked to the needs of the individual. Although many people with mental health conditions will be able to access mainstream Jobcentre Plus services, some may need or want additional help and support. Within each Jobcentre Plus office or district some advisors and managers have specialist responsibility for mental health, drug support, offenders and ex-offenders, lone parents and so on. From summer 2011 planned changes will give District Managers more flexibility about what support programmes they can offer and the Jobcentre Plus advisor role will be supplemented by volunteer peer advisors, mentors, work clubs and online networking.



Find information and contact details for local offices via http://www.direct.gov.uk > employment > right hand box 'useful contacts' > Jobcentre Plus > scroll down to Jobcentre Plus offices.



- The Mental Health Co-ordinator role (a feature of Jobcentre Plus from 2009-to date) is disappearing. The loss of this operational impetus to partnership working may affect the priority of mental health in some areas of the country.
- Planned changes to Jobcentre Plus in the summer of 2011 are so wide-ranging please check with your local office for more information.



