

Refugee Action and Refugee Council



For newly arrived asylum seekers and people who have received permission to stay following their asylum claim



Asylum seekers are legally not allowed to work and are excluded from mainstream welfare provision and are mostly supported by third sector providers. The level of support offered may be linked to project funding with specific criteria, so may vary widely. Refugee Action and the Refugee Council are two key national agencies that support individuals directly to ensure that refugees are given the protection they need, that they are treated with respect and understanding, and that they have the same rights, opportunities and responsibilities as other members of our society. They refer and signpost refugees to other regional or local organisations and are a key source of information and expertise.



Visit <http://www.refugee-action.org.uk> and <http://www.refugeecouncil.org.uk>. The Refugee Council's website offers short practical guides for employers and advisers on refugees and asylum.



- Jobcentre Plus issued a Refugee Customer Offer in December 2010. The services are valid until Universal Credit and the Work Programme are implemented in summer 2011: <http://www.refugee-action.org.uk> > search for 'Jobcentre Plus' > choose 'Jobcentre Plus Customer Journey'.
- Cuts to core services provided for refugees are being reported.
- The Refugee Council uses a Therapeutic Casework model, comprising counselling skills and advocacy, which assists people to work through trauma, as well as the psychological impact on them of their current social circumstances.

